

Issues Arising Since the Last Meetings

Issue Arising	Action taken
<p>“The Big Conversation” A Bulletin supplied by the East Berkshire CCG</p>	<p>The Bulletin was circulated to Members, Substitute Members and Colleagues of the Adult Social Care Health and Housing Overview and Scrutiny Panel on 22 May 2018 by Kirstine Berry, Governance and Scrutiny Co-ordinator.</p> <p>The bulletin is the first in a series about conversations the East Berkshire Clinical Commissioning Group (CCG) will be having with local people, providers of urgent care and stakeholders about what matters to people if they have an urgent health need or concern. There is an exciting opportunity to re-design the way urgent care services are delivered with the input of local people. There are new national urgent care standards which local services will have to meet and the CCG contracts for urgent care services all need to be re-procured in the near future.</p> <p>The aim of the CCG is to work with local people to design changes that make sense for patients, communities and the tax payer. As part of the conversations the CCG is having it is seeking to understand why people choose particular urgent care services, what is important to them about who they see and the location of services. The CCG also wants to understand what they can learn from what is already provided and how things could be done differently in the future.</p>